

First Outpatient Appointment - Endocrinology

Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place. This document provides you with information on how you are able to support yourself while waiting to attend the hospital. The guidance has been written by clinicians who are responsible for your care.

The diabetes and endocrinology service at UHCW is provided from the flagship Warwickshire Institute for the Study of Diabetes, Endocrinology & Metabolism (WISDEM) Centre.

This is a specialist facility tackling diabetes and related metabolic and endocrine conditions to help improve the care of individuals with diabetes and other hormonal illnesses through combined excellence in inter-professional clinical care, education, innovation and translational research.

Our specialist clinical services are provided by more than 45 researchers and clinicians, including consultant staff, specialist registrars, researchers, fellows, specialist nurses and chief podiatric specialist.

We provide care for patients with complex endocrine and diabetes-related conditions, of which can include, renal, advanced stage diabetes foot and cardiovascular complications. The WISDEM Centre offers a range of dedicated multidisciplinary clinical services. These include the following specialist clinics:

- Complex Endocrine and Diabetes
- Pituitary & Neuroendocrine Tumours
- Metabolic Bone Disease/Osteoporosis
- PCOS
- Reproductive Endocrinology
- Metabolic Liver Clinic
- Obesity/Specialist Weight Management
- Thyroid
- Lipid
- Turner's Syndrome

Our interdisciplinary teams provide services in innovative ways. A few examples of these services include; Obesity (Weight Management & Bariatric Surgery), the nationally accredited Neuroendocrine Tumour Service, the Diabetes Acute Foot Service, and Young Adult Diabetes services.

My Planned Care Patient Information Platform

Guidance for Patients

How to access our service

If your GP feels that you need to see a Diabetologist or Endocrinologist, they will send a referral to us via the choose and book service. All referrals are triaged and prioritised by a consultant to ensure your appointment is made in the appropriate clinic.

What should I do if my health is deteriorating?

If your health is deteriorating, you need to be seen by your GP for review and further assessment and management. If it needs urgent attention please contact NHS 111.

Contact Us

If you require more information regarding this test please contact the Endocrine Specialist Nurse, Monday – Friday 08:00am – 16:30pm (Answer phone service available when out of office).

Telephone: 024 7696 5983 - We will respond to your email within 48hrs

The Trust has access to interpreting and translation services. If you need this information in another language or format please contact 024 769 5723 and we will do our best to meet your needs.

Email: uhcw.diabetesandendocrinologycoventry@nhs.net or UHCW.rugbydiabetes@nhs.net

The Trust operates a smoke free policy