My Planned Care Patient Information Platform



Gynaecology Department - Colposcopy

Introduction

Unfortunately we are still experiencing some disruption within our teams and may have to reschedule appointments from time to time. We really appreciate your patience if you are affected by this.

The following information will support you while you are waiting to attend the hospital.

Guidance for Patients

You may have been to see your GP and they advised that they were going to refer you to the hospital, for one of the following reasons:

- 1) A number of your cervical screening tests are NOT abnormal but show that the laboratory was not able to report your result. Usually because there were not enough cells to assess. If this happens again and again, it is best to have a Colposcopy to check that your cervix is healthy.
- 2) Your cervical smear result found evidence of possible abnormal changes in the cells of the cervix. Referred to as Dyskaryosis. This is not unusual, so please try not to worry.
- 3) Other signs or symptoms not related to having a cervical screening test.

Please be assured we are doing our upmost to schedule your appointment as soon as possible. Until you have received your appointment you will stay under the care of your GP.

If you no longer require your appointment please let us know as soon as possible as that will allow us time to offer an earlier appointment to another patient. If you do not have the phone number for the specialty you will be reviewed in but would like to cancel, change your appointment or speak to a staff member please call our switchboard number and they will be able to direct your call to the correct specialty.

George Eliot Hospital Switchboard - 02476 351351

Outpatient Appointments – 02476 865050 (Call Centre)
Please note that the Outpatients Call Centre current opening times are as follows:
Monday - Friday 9am -4pm Saturday and Sunday – Closed

What should I do if my health is deteriorating?

If you have an appointment, and you feel that your symptoms are worsening, then please call our switchboard numbers. If you are yet to receive your appointment, and you feel that your symptoms are worsening, then see your GP.

For urgent health advice about physical or mental health, when it's not an emergency, please call 111 from any landline or mobile phone. You can also visit www.nhs.uk. The NHS 111 service is available 24 hours a day, seven days a week.

Life Threatening Emergencies

If you have severe bleeding, breathing difficulties or chest pains – please dial 999 immediately.