

Oral Surgery and Maxillofacial Surgery Service – First Outpatient Appointment

Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

Waiting Times

As a guide, referral to treatment waiting times are available on the NHS [My Planned Care Website](#).

Guidance for Patients

Oral and maxillofacial surgery is the surgical specialty concerned with the diagnosis and treatment of diseases affecting the mouth, jaws, face and neck. It includes the diagnosis and management of facial injuries, head and neck cancers, salivary gland diseases, facial disproportion, facial pain, temporomandibular joint (TMJ) disorders, impacted teeth, cysts and tumours of the jaws, as well as numerous problems affecting the oral mucosa such as mouth ulcers and infections.

Services Provided:

- Major head and neck surgery for malignancy and injury, including salivary gland disease
- Oral surgery for injury or disease to the mouth teeth maxilla or mandible
- Combined oncology clinic with clinical oncologist and ENT surgeon
- Liaison service provided both within the hospital and continued at home
- Patient tracking service and support of cancer services
- Nurse liaison team gives support advice and guidance to patients on discharge following major head and neck surgery

What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact the department. You will be asked the detail the changes in your condition/symptoms since seeing your GP at the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

Contact Us

01902 307 999