# **My Planned Care Patient Information Platform**



# **Orthopaedic Service – First Outpatient Appointment**

#### Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

## **Waiting Times**

As a guide, referral to treatment waiting times are available on the NHS My Planned Care Website.

#### **Guidance for Patients**

The Department utilises the services of 15 Consultant Orthopaedic Surgeons, of which 2 deal with all elective paediatric patients. A full trauma service is offered together with an elective service. The consultants between them have specialist interests in paediatrics; hip and knee; foot and ankle; spine; upper limb and hands.

### What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact the department. You will be asked the detail the changes in your condition/symptoms since seeing your GP at the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

#### **Contact Us**

01902 307 999