

## Paediatric Service – First Outpatient Appointment

### Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

### Waiting Times

As a guide, referral to treatment waiting times are available on the NHS [My Planned Care Website](#).

### Guidance for Patients

#### Conditions Treated

- Paediatric Diabetes
- Paediatric Endocrinology
- Paediatric Cardiology
- Paediatric Neuro-disability
- Paediatric Neurology
- Paediatric Gastroenterology
- Paediatric Respiratory
- Paediatric Infectious Diseases
- Paediatric Neonates
- Paediatric Community

Please note there are other specialities providing specialised paediatric care for example – Paediatric Surgery.

#### Alternative Services

There are a variety of practitioners who support children and young people including:

- GP
- Health Visitor
- School Nurse

## My Planned Care Patient Information Platform

- CAMHS
- Physiotherapists, Occupational Therapists & Speech & Language Therapists
- Local Authorities

### What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please contact the department. You will be asked the detail the changes in your condition/symptoms since seeing your GP at the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

### Contact Us

The Dudley Group NHS Foundation Trust – Patient Management Centre on: 01384 365100