

COLORECTAL – Haemorrhoidectomy

Introduction

We have been working hard to recover elective services as quickly as possible, transforming and integrating services and how we deliver care across Somerset, following our recent merger. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place. This document provides you with information on how you can support yourself while waiting to attend the hospital. The guidance has been written in consultation with clinicians who are responsible for your care.

Guidance for Patients

While you are waiting for your procedure your GP/Consultant may have recommended an alternative management or treatment to support your symptoms. It is important that you consider these options too in the short term to support your well-being. But generally, it is important that you stay as healthy as you can both physically and mentally while you wait for your surgery. If you have any long-standing conditions such as high blood pressure you should get this regularly reviewed at your GP surgery to make sure it remains well controlled. This will also help prevent any unnecessary delays when you come for your procedure. Maintaining a well-balanced diet is also important, as is reducing any excessive weight that may be impacting on your general health. If you are a current smoker or drink heavily, it would be advisable to seek support to help with stopping. The NHS website has lots of tools and support to help with losing weight, getting active, quitting smoking and drinking less, all of which are good for your health generally, but if you are due to have an operation or any hospital intervention, they can also help you to recover more quickly from it.

It is anticipated you will go home on the day of surgery. Please make arrangements prior to coming into hospital for someone to take you home after your procedure. If you have a general anaesthetic, it is essential you arrange for someone to stay with you overnight.

The NHS website has lots of tools and support to help with your general health and fitness. Some useful websites are listed below:

For help and support with losing weight visit: www.nhs.uk/better-health/lose-weight/

For advice on eating well visit: www.nhs.uk/live-well/eat-well/

For help and support with getting or keeping active visit: www.nhs.uk/better-health/get-active/

For help and support with quitting smoking visit: www.nhs.uk/better-health/quit-smoking/

For help and support with drinking less alcohol visit: www.nhs.uk/better-health/drink-less/

My Planned Care Patient Information Platform

Take your medication

Continue taking your medication while waiting for your surgery, as directed by your GP and hospital specialist. When the pre-op assessment team contacts you, remember to inform them of all medicines, vitamins, herbal remedies and supplements you take, so that they can give you clear information on whether you should stop taking your usual medicines before going into hospital.

Managing pain

Some people are in pain or discomfort while they are waiting for a hospital appointment or treatment. You can find help and advice on managing ongoing pain on the NHS website: www.nhs.uk/live-well/healthy-body/how-to-get-nhs-help-for-your-pain/

The Chartered Society of Physiotherapy also has helpful information on managing pain: www.csp.org.uk/public-patient

If your pain is getting worse or you are finding it difficult to cope with, contact your GP or NHS 111.

Good mental health

People sometimes feel worried or anxious before a hospital appointment or treatment. This is perfectly normal. Some people might also find that an existing mental health condition gets worse, so looking after your mental health is just as important as your physical health. You can find helpful links for mental health support on the NHS website: www.nhs.uk/mental-health/

Mental health charity Mind also has webpages about COVID-19 and your wellbeing:

www.mind.org.uk/information-support/coronavirus/coronavirus-and-your-wellbeing

Talking therapies, or psychological therapies, are effective and confidential treatments delivered by fully trained and accredited NHS practitioners. They can help with common mental health problems like stress, anxiety and depression. You can self refer here: [Online Referral - Talking Therapies - Somerset NHS Foundation Trust \(somersetft.nhs.uk\)](https://somersetft.nhs.uk/online-referral-talking-therapies)

Patients with caring responsibilities

Waiting for hospital treatment can be a particularly worrying time for patients who are also carers for others, as they need to think also about the loved one they are caring for and make alternative arrangements for them when it is time for them to attend hospital. The Community Council for Somerset is contracted by Somerset County Council to run the Somerset Carers service. There are over 60,000 unpaid carers in Somerset. If you regularly look after someone in an unpaid capacity, Somerset Carers can support you with advice and guidance:

www.ccslovesomerset.org/somerset-carers/

What should I do if my health is deteriorating?

If you feel that your haemorrhoids (piles) are becoming significantly worse while you wait, please contact your GP or NHS 111 for medical review in the first instance. They will be able to advise if this is something they can support you with during your wait, or they will be able to direct you to the appropriate service to determine a management plan.

My Planned Care Patient Information Platform

Go to A&E or call 999 if you have piles and:

- You are bleeding non- stop
- There's a lot of blood - for example, the toilet water turns red or you see large blood clots
- You're in severe pain

Severe pain meaning:

- Always there and so bad it's hard to think
- You cannot sleep
- It's hard to move, get out of bed, go to the bathroom, wash or dress

Urgent Health Advice

For urgent health advice about physical or mental health, when it's not an emergency, please call 111 from any landline or mobile phone. You can also visit www.nhs.uk. The NHS 111 service is available 24 hours a day, seven days a week.

Life Threatening Emergencies

For something life threatening – severe bleeding, breathing difficulties or chest pains – please dial 999.

Contact Us

For general queries, if your surgery is planned to take place at Musgrove Park Hospital, please contact:

Email: colorectalsecretaries@SomersetFT.nhs.uk

Telephone: 01823 343930

If your surgery is planned to take place at Yeovil Hospital, please contact:

The general surgery booking officer, telephone 01935 384732.