My Planned Care Patient Information Platform



Ear, Nose and Throat Surgery

Introduction

Ear Nose and Throat (ENT) surgery is the surgical specialty that focuses on conditions affecting the ears, nose, throat and neck. Medical professionals specialising in this field are trained to diagnose, treat and manage conditions affecting these organs and offer treatment or perform surgery related to the conditions.

Guidance for Patients

If you are awaiting an appointment or treatment for a specific condition our bookings team will contact you to schedule this. If there is a delay in offering treatment you might be contacted to arrange a review of your condition.

Please refer to clinical correspondence from the hospital or the Conditions and Procedures section on the ENT UK website https://www.entuk.org/patients/conditions for information relating to your condition.

What should I do if my health is deteriorating?

If you notice deterioration in your symptoms or condition, please follow the advice below:

- If an emergency dial 999 or attend A+E
- If non-urgent and waiting for your first appointment, please call 111 or contact your GP
- If you are awaiting a follow up appointment or treatment, please contact your specialist clinical team using the contact details below.

Contact Us

Secretarial team:

Phone: 01223 586638

Email: Add-tr.entsecretaries@nhs.net

Outpatient co-ordinator

Phone: 01223 257176 or 01223 274900

Email: patientcontact@addenbrookes.nhs.uk

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Admissions co-ordinators

Head and Neck surgical admissions: 01223 348673

Otology admissions: 01223 348670

Paediatric and Rhinology admissions: 01223 256196

Clinical Nurse Specialists

Paediatric ENT: 01223 216162

Otology/Skull Base/NF2: 01223 348672Head and Neck Surgery: 01223 217425