## **My Planned Care Patient Information Platform**



# **Haematology – Venesection**

#### Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place. This document provides you with information on how you are able to support yourself while waiting to attend hospital. The Guidance has been written by clinicians who are responsible for your care

Please read the following information in conjunction with the staying healthy guidance appropriate for your condition

#### **Guidance for Patients**

- If the symptoms related to your venesection treatment are worsening, please contact Helen Donald Unit during working hours 08.00am -18.00pm out of these hours please contact Acute Oncology Service
- While you are waiting for your procedure, your consultant may recommend an alternative management or treatment to support your symptoms. It is important that you consider these options too in the short term to support your wellbeing.

### What should I do if my health is deteriorating?

If you feel you are becoming more unwell, please contact your GP or NHS 111 for medical review in the first instance. They will be able to advise if this is something they can support you with during your wait, or they will be able to direct you to the appropriate service to determine a management plan.

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# **Contact us**

Helen Donald Unit Monday -Friday 8am -6pm Excluding Bank Holiday Telephone 07341 866 199

For Urgent Medical advice 24 Hour Acute Oncology Service 07825 028 855