

## **Urology – First Outpatient Appointment**

## Introduction

The Covid pandemic has had a significant impact on the NHS ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place.

#### Waiting Times

As a guide, referral to treatment waiting times are available on the Trust website -

The Rotherham NHS Foundation Trust – My Planned Care NHS

### **Guidance for Patients**

An example of common conditions treated by the Urology department after receiving referral from GP.

Prostate problems

Erectile dysfunction

Testosterone deficiency

Frequency and Urgency passing Urine

Circumcision

**Urinary Stones** 

Any further assessments needed for symptoms of cancer.

Paediatric Urology conditions, such as tight foreskin, undescended testes.

#### **Procedures Performed in Clinic**

Flow rate

Catherisation

Referral for Cystoscopy and other surgical interventions.

# **My Planned Care Patient Information Platform**

## What should I do if my health is deteriorating?

The referral from your GP will have been reviewed and triaged by the Urology team to grade your clinical priority based on the information in the referral.

If you are concerned that your condition or symptoms are deteriorating since you were referred to us, please re contact your GP. So you will be able to explain and detail the changes in your condition/symptoms since the time you were referred, and this will be passed to the clinical team will re-assess your priority.

In the case of needing emergency care or urgent review, please contact 111 or your own GP.

### **Contact Us**

Email: <a href="mailto:clinical.contactcentre@nhs.net">clinical.contactcentre@nhs.net</a>

Telephone: 01709 427676

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The contents of this information has been reviewed and approved by the Cornwall and Isles of Scilly Planned Care Board.