

My Planned Care Patient Information Platform



**University Hospitals
Bristol and Weston**
NHS Foundation Trust

Cardiology – Adult Congenital Heart Disease

The COVID-19 pandemic has had a significant impact on the NHS' ability to provide routine elective services. We recognise that patients are waiting longer than we would all like and it is not always possible to identify when treatment will take place. This document provides you with information on how you are able to support yourself while waiting to attend the hospital. The guidance has been written by Clinicians who are responsible for your care.

Guidance for Patients

For further information about the TAVI procedure including videos and clinical profiles please visit: <http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-heart-institute-clinical-services/adult-congenital-heart-disease/>

Or the British Heart Foundation website: <https://www.bhf.org.uk/information-support/conditions/understanding-your-congenital-heart-condition>

The Nurse Specialists provide an advice telephone line and email for clinical queries for patients, their families/carers and allied health professionals. They aim to respond to a telephone or email query within 24 hours.

What should I do if my health is deteriorating?

GP surgeries are still open

Please contact your GP surgery for advice if you feel your condition is deteriorating. GP surgeries are still open but may be working differently to how they did before the COVID-19 pandemic.

GP surgeries can contact the Bristol Heart Institute for advice if needed.

Urgent Health Advice

For urgent health advice, when it's not an emergency, please call 111 from any landline or mobile phone. You can also visit www.nhs.uk. The NHS 111 service is available 24 hours a day, seven days a week.

Life Threatening Emergencies

For something life threatening – please dial 999.

Contact Us

Cardiac Admissions Office - 0117 342 9444 or ubh-tr.cardiacadmissions@nhs.net

Nurse Specialist Patient Advice Line - 0117 342 6599 or ubh-tr.achdclinicalnursespecialist@nhs.net