

# **My Planned Care Patient Information Platform**

### Paediatric General Surgery & Urology – Waiting well

### Introduction

**Paediatric General Surgery & Urology** services provide care and treatment for children presenting with a wide range of diagnoses. The surgeries undertaken in relation to these diagnoses include:

- urological surgery
- neonatal surgery
- abdominal surgery
- hepatobiliary surgery
- gastrointestinal surgery
- oncological surgery
- oesophageal surgery

If your child is on a surgical waiting list, awaiting their operation date by a General Surgeon or Urologist, there are some things you can do in the intervening period to prepare for your child's admission to the hospital.

#### **Guidance for Patients**

Whilst you are waiting for your child's operation, the Bristol Royal Hospital for Children website has useful information leaflets and videos available online via the following link:

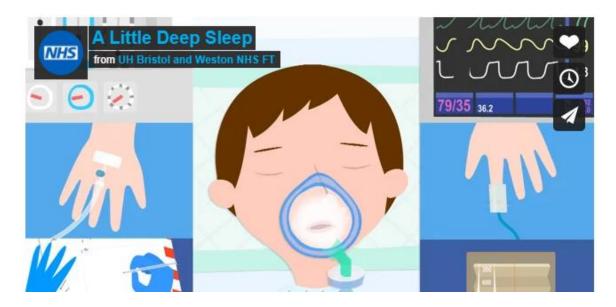
http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-royal-hospital-for-childrens-website/

We would particularly recommend viewing the video "A little Deep Sleep" which helps to explain what to expect on the day of surgery for your child:

http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-royal-hospital-for-childrens-website/operations-and-tests/going-to-theatre



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If your child has additional needs and requires support during their admission to the hospital, you may find the below link to our "Hospital Passport" useful:



### Web Link to Passport:

http://www.uhbristol.nhs.uk/patients-andvisitors/your-hospitals/bristol-royal-hospital-forchildren/patient-and-family-supportservices/disability-support-team/hospital-passport/

## What should I do if my child's health is deteriorating?

Things I don't like

Things that make me feel safe and comfortable

Things that will make my time in hospital better



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### GP surgeries are still open

Please contact your GP surgery for advice if you feel that your child's condition is deteriorating. GP surgeries are still open but may be working differently to how they did before the COVID-19 pandemic.

GP surgeries can contact the Children's Hospital for advice if needed.

#### **Contact your Clinical Team at BRHC**

Please do contact your child's clinician if you are concerned their condition is deteriorating or you have any questions relating to their care under that service.

#### **Urgent Health Advice**

For urgent health advice, when it's not an emergency, please call 111 from any landline or mobile phone. You can also visit <a href="https://www.nhs.uk">www.nhs.uk</a>. The NHS 111 service is available 24 hours a day, seven days a week.

### **Life Threatening Emergencies**

For anything life threatening – please dial 999.