

My Planned Care Patient Information Platform

Paediatric Ear, Nose & Throat (ENT) Surgery – Waiting Well

Introduction

Paediatric ENT Surgery provides care and treatment for children presenting with a wide range of ear, nose & throat conditions. The surgeries and treatments undertaken in relation to this include:

- Adenotonsillectomy
- Grommet Insertion
- Surgery for the treatment of cholesteatoma
- Botox injections for excessive drooling

Guidance for Parents

Whilst you are waiting for your child's operation, the Bristol Royal Hospital for Children website has useful information leaflets and videos available online via the following link:

<http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-royal-hospital-for-children/childrens-website/>

If your child has additional needs and requires support during their admission to the hospital, you may find the below link to our "Hospital Passport"

Web Link to Passport:

<http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/bristol-royal-hospital-for-children/patient-and-family-support-services/disability-support-team/hospital-passport/>

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Bristol Royal Hospital For Children **University Hospitals Bristol NHS Foundation Trust**

Hello, my name is _____

I like to be called _____

and I can respond to it.
Please use my name when you speak to me.

Who are you?
#hello my name is... _____

Insert photo of your child here
See instructions on the main webpage or in our leaflet

My Hospital Passport

PREFERABLE INFORMATION
Information about my likes, dislikes and comfort issues

Things I like 

Things I don't like 

Things that make me feel safe and comfortable 

Things that will make my time in hospital better 

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useful:

What should I do if my child's health is deteriorating?

GP surgeries are still open

Please contact your GP surgery for advice if you feel that your child's condition is deteriorating. GP surgeries are still open but may be working differently to how they did before the COVID-19 pandemic.

GP surgeries can contact the Children's Hospital for advice if needed.

Contact your Clinical Team at Bristol Royal Children's Hospital

Please do contact your child's clinician if you are concerned their condition is deteriorating or you have any questions relating to their care under that service.

Urgent Health Advice

For urgent health advice, when it's not an emergency, please call 111 from any landline or mobile phone. You can also visit www.nhs.uk. The NHS 111 service is available 24 hours a day, seven days a week.

Life Threatening Emergencies

For anything life threatening – please dial 999.